

PHOTO REQUIREMENTS

It is becoming increasingly important that the full photographic evidence for each measure is provided upon submission.

This guide provides you with an updated list of the photo requirements for each measure.

All photos must be date stamped

- **PICS: Pre Install Photographic evidence**
- **PICM: Mid Install Photographic evidence**
- **PICA: After Install Photographic evidence**

CAVITY WALL INSULATION

PICS	PICM	PICA
Elevations – this should include a photo of all elevations of the property	Need to see drill holes	Elevations – this should include a photo of all elevations of the property.
Borescope view of cavity	Evidence of hard to reach areas where applicable	Less than 100% - this should evidence why you were unable to install 100% of the measure.
Wall thickness and wall construction		Clear evidence of drill holes for each elevation

SOLID WALL INSULATION

PICS	PICM	PICA
Elevations – this should include a photo of all elevations of the property.	Photo of work in process	Elevations – this should include a photo of all elevations of the property.
Wall thickness		Less than 100% - this should evidence why you were unable to install 100% of the measure.
Photographic evidence of the brick pattern – to evidence wall construction. If cavity photo of the borescope		

ROOM IN ROOF

PICS	PICM	PICA
Room in roof space – photos of all element areas	Photo of work in process	Room in roof space – photos of all element areas
Residual loft area (if present)		Residual loft area (if present)
Staircase – this photo should be the permanent staircase to the Room in roof space		Must demonstrate percentage installed

FLAT ROOF INSULATION

PICS	PICM	PICA
Photos of the flat roof area	Photo of work in process	Photos of all angles that has been completed for flat roof insulation
		Photo of ventilation at both ends (cold flat roof)

LOFT INSULATION

PICS	PICM	PICA
Loft space – this should be photos showing the whole of the loft space.	Photo of work in process	Loft space – this should be photos showing the whole of the loft space.
Depth of existing insulation – this should show the depth of the existing loft insulation against a tape measure.		Depth of post insulation – this should show the depth of the post insulation against a tape measure.
Where applicable: Photo/s of the water tanks, Photo/s of any pipework		Must demonstrate percentage installed
Loft hatch		Where applicable: Photo/s of insulation around the loft hatch, Evidence of draft proofing
		Insulated loft hatch

BOILER REPLACEMENT

PICS	PICM	PICA
Existing Boiler – this should show the existing boiler in situ.	Boiler removed from the wall	New Boiler – this should show the new boiler in situ.
Data plate – this should show the data plate of the existing boiler. Must include photographs of existing boiler and serial number		Data plate – this should show the data plate of the new boiler. Must include photographs of new boiler and serial number
The existing boiler's flue		The new boiler's flue
Heating Controls – this should show current heating controls (photo should indicate which room they are positioned in)		Heating Controls – if installed (photo should indicate which room they are positioned in).
Photo of the faults found		
Wall Thickness (EPOP)		

HEATING CONTROLS AND SMART THERMOSTAT

PICS	PICM	PICA
Photos of all heating controls present at the property pre install (photo should indicate which room they are positioned in).	N/A	Photos of all heating controls installed (photo should indicate which room they are positioned in)
Wall Thickness (EPOP)		

ELECTRIC STORAGE HEATERS

PICS	PICM	PICA
Existing heaters – this should show the existing heaters in situ, with room location.	Electric Storage Heaters removed from the walls	New heater – this should show the new heater in situ, with room location.
Data plate – this should show the data plate of the existing ESH, including the serial number		Data plate – this should show the data plate of the new heater. Must include photographs of new ESHs and serial numbers
Photo of the electric meter		Photo of the electric meter, note that this must clearly demonstrate that the property has a dual meter
Wall Thickness (EPOP)		

FIRST TIME CENTRAL HEATING

PICS	PICM	PICA
Photo of the pre-existing heating system (if none present, photos of areas heating systems would normally be located).	Photo of work in process	New Boiler – this should show the new boiler in situ.
Wall Thickness (EPOP)		Data plate – this should show the data plate of the new boiler. Must include photographs of new boiler and serial number
		The new boiler's flue
		Heating Controls.

UNDER FLOOR INSULATION

PICS	PICM	PICA
Under floor space – this should be photos showing the whole of the under-floor space.	Photo of work in process	Under floor space – this should be photos showing the whole of the Under-floor space.
Depth of existing insulation – this should show the depth of the existing loft insulation against a tape measure.		Depth of post insulation – this should show the depth of the post insulation against a tape measure.
Access point to the underfloor space, e.g. the hatch		Must demonstrate percentage installed
		If applicable insulated hatch

GENERAL PHOTOS NEEDED TO SUPPORT DEEMED SCORES

Photo Required	To evidence
All elevations of property	Property type (EPOP)
Existing heating system – this must include the data plate showing the model/type and serial number	Pre-main heating system (PMHS)
Oil tank for oil fired heating systems	Pre-main heating system (PMHS)
Gas meter for gas fired heating systems	Pre-main heating system
Electric meter for electrical powered heating systems	Pre-main heating system (PESM)
Bedrooms located on the Ground Floor	Deemed score number of bedrooms
Wall Thickness & Wall Construction	Wall type (EPOP)

NOTE

These photos must be submitted as separate pdfs

PMHS: pre-main heating system photos

EPOP: External elevation photos

When taking photos of the Front and Rear Elevation of a property, the photos need to clearly show the building type